EE493 ENGINEERING DESIGN-1

Concept Generation Problem Solving Tools and Techniques

Wednesday, October 18th, 2017

Emre Özkan Adapted from previous lectures



Outline

- Design Process
- Generating ideas
- Evaluation & Reaching consensus
- Words of wisdom and lessons learned





System Design

- Conceptualization
- Synthesis
- Analysis
- Evaluation



Conceptualization

- Develop a rough, early form of solution
- An idea or notion that can be a solution
- Primitive solutions, no definite form or character
- Lack organization and structure
- Brainstorming for idea generation
 - Seek quantity of concepts not quality
 - No judgement or analysis of concepts



Synthesis

- Create a well-defined structure for the concept
- Sufficient detail that helps analysis
- Preliminary design
- Block diagram of the system, each block will be designed in the detailed design



Analysis

- Determine if the synthesized system meets the objectives
- Determine the risks
- Analyze (simulations or experiments)
 - Develop mathematical model for the blocks
 - Build up real hardware to prototype ideas
 - Analyze hidden or explicit systematic error sources & allocate error limits to components of the system, i.e., make an error budget
- Go back to synthesis, refine a solution
- Analyze again



Evaluation

- Evaluate the alternative solutions
 - Grade each solution with respect to objectives according to analysis results
- Choose one solution
- Don't get 'fixated' on an early solution concept
- Don't concentrate on exploring single sub-solutions in depth



Generating Ideas



Concept/Idea Generation

- Divergent vs. Convergent Thinking
 - Divergent Thinking: Solving an abstract or new problem that has many possible solutions.
 - Example: Devise a structure to protect an egg from breaking
 - Convergent Thinking: Solving a well-defined, straightforward answer to a problem.
 - Example: What is the capital of Norway?
- Divergent and convergent thinking is both required in a product design cycle.



Divergent Thinking vs. Convergent Thinking

- Question: My home is 20 km from work. My car runs on gasoline with an average of 10 liters/100km. I would like to reduce my expenses.
- Convergent thinking question: Which of the three vehicles are the best replacement for my car?
 - a. Car A: 8 liters/100 km, natural gas-gasoline hybrid
 - b. Car B: 5 liters/100 km, diesel
 - c. Car C: Electric car
- Divergent thinking question: What choices do I have to cut my expenses?
 - Open ended question, multiple answers:
 - Use public transportation
 - Work from home
 - Do not work. Gambling?



Creative Thinking Methods - Brainstorming

- Short and effective session for obtaining solutions
- Widely accepted method
- Groups of 4-8 people are the most successful
- A session may last half an hour or so
- Free expression is essential. Criticism of the ideas must be avoided. Nothing should be said to discourage a group member from speaking.
- The members of the group are **equal**. No one should try to impress, support or discourage other member of the group.
- Often, group needs a few minutes to break the natural reserved attitude.
- Mostly, brainstorming is fun
- Always, brainstorming gives surprisingly high number of ideas



Brainstorming Example

- Mousetrap
- Generate as many ideas for each of four sub-blocks in a mousetrap





Mousetrap

	Solution Idea			
Attract mouse	Cheese tunnel	Squeaks	Pheromones	
Stop mouse	Exterminate	Block Exit	Apply Voltage	
Keep mouse	Box	Cage	Maze	
Export mouse	Release	Find a job	Catapult	

Mouse Trap – Propose Alternatives









Mousetrap





Creative Thinking Methods - Brainwriting

- Reverse Brainstorming and Brainwriting:
 - Instead of asking "How can we solve this problem?", ask "How can we create this problem?".
 - Once reverse solutions are discussed, now reverse these ideas for the original problem.
- **The 5-3-4 Method** is one way to begin generating design alternatives.
 - 5 team members
 - 3 ideas each (described in words or pictures)
 - 4 other team members review each design idea
 - No discussions allowed during the process
 - Can be modified to N-3-(N-1)



Reaching Consensus





Consensus

- Consensus is of paramount importance.
- After the meeting you should hear:
 - I feel that you understand my point of view
 - I feel that I understand your point of view
 - I agree on the way we make decisions
 - Whether or not I prefer this decision, I will support it because it was reached openly and fairly.
- You should develop a list of meeting ground rules:
 - Active listening
 - Punctual attendance
 - No one-on-one side meetings.
 - Respect for agenda
 - Willingness to reach consensus
 - Freedom to disagree
 - etc.
- How do we reach a consensus?



Tools for Reaching Consensus

- Balance sheets
- List reduction
- Weighted voting
- Pairwise comparisons
- And many more...



Balance Sheets

Can be used to identify and review the pro's and con's of a • variety of options

+ (pros)	- (cons)		
Positive aspects	Negative aspects		
of each	of each		
alternative	alternative		



List Reduction

- A way of processing the output of a brainstorming session
- Used to reduce a large list of items to a manageable few
- Method:
 - Display the list of items to be reduced
 - Vote for the items on the list. As each item is called out by the meeting leader, anyone wants to keep the item in the list raises hand. No limit on how many items one can choose.
 - When the first round of voting is over, the items with the largest number of votes are circled.
 - Continue the voting until a "manageable" number of items is achieved.
- Requirement:
 - Everyone in the group must have a clear understanding of all items in the list



Pairwise comparisons

- Used, when it is difficult to compare multiple choices.
- Multiple options are elaborated by simple comparison
- Only two options/criterias are compared at a time.



Pairwise comparisons - Example

- To choose a plan for the weekend
- Alternatives
 - Watching a movie (WM)
 - Visiting Ankara castle and museums around (AC)
 - Cooking a dinner together (CD)
 - Biking at Eymir (BE)
- Objectives
 - Minimize cost
 - Maximize fun



Objective trees





Ranking objectives

Pairwise comparison charts

	QT	IC	PA	D	Total
	Quality Time	Intellectual content	Physical activity	Duration	
QT	-	1/2	0	1	1.5
IC	1/2	-	1	1	2.5
PA	1	0	-	1	2
D	0	0	0	-	0



Weighted objectives

	Ranking	Add	Weighted objectives
	points	1	
QT	1.5	2.5	2.5/10=0.25
IC	2.5	3.5	3.5/10=0.35
PA	2	3	3/10=0.3
D	0	1	1/10=0.1
		Sum=10	Sum=1



Evaluation

	В	QT	IC	PA	D	Total
	0.4	0.15	0.21	0.18	0.06	
WM	2	4	8	0	10	3.68
	0.8	0.6	1.68	0	0.6	
AC	4	8	10	8	2	6.46
	1.6	1.2	2.1	1.44	0.12	
CD	8	10	6	2	4	6.56
	3.2	1.5	1.26	0.36	0.24	
BE	6	2	2	10	8	5.24
	2.4	0.30	0.42	1.8	0.32	

10: Excellent,8: Good, 6: Satis., 4: Av., 2: Unacceptable, 0: Failure

Pairwise Comparison

- Pairs can also be weighted
 - Compare each item and score the difference
 - Instead of 0, 0.5 or 1 points you can define a different scale
 - Eg: **0**: no difference, **3** major difference

and the score С Α B D A: Image B, 3 A, 1 D, 3 Processing C, 2 **B: Electronics** D, 2 C: Robotics D, 0 D: Fun

Sum up the score of each item

Write the winner

Weights:

A=1 (9.1 %) B= 3 (27.3 %) C=2 (18.2 %) D=5 (45.5 %)

METU Electrical & Electronics Engineering Department (

Words of wisdom and lessons learned

METU Electrical & Electronics Engineering Department



Murphy's Laws

 They are not myth, more applicable than the law of gravitational forces

- A quick list that I have seen over and over again
 - Anything that can go wrong, will go wrong.
 - If there is a possibility of several things going wrong, the one that will go wrong, is the one that will cause the most damage.
 - If everything seems to be going well, you have obviously overlooked something.
 - Any assumption you make will be the root cause of the failure
 - Time to complete a job is at least twice longer than what you had estimated.
 - It does not matter how well you plan it, last 2-3 weeks will always work overtime to complete a project.



Words of wisdom

- Do not simply assume anything
 - Anything you assume would be alright is probably will not be "that alright"
- Any test/simulation you think is redundant will cause you problems
- Estimating the duration of a task:
 - Make an estimate assuming you will not be able to work full time on the task.
 - Multiply that with two.
- Be courteous to each other
 - There could be tension during the crunch time
 - You do not have to love your team-mates
- Presentation and documentation is boring but
 - It is the most important task



Never give up!





How About the Positive?

- Engineering is fun! •
 - Seeing a product come to life from a crude drawing is very • satisfying





Thank you for your attention.